

# — VOLKSWAGEN — THE WEDDING CO.

## TERMS AND CONDITIONS

- We ask for a non-refundable deposit of £100 in order to confirm your booking of any of our vehicles.
- It is your responsibility to provide full details about all locations/collections on the booking form - please ensure that all information provided is correct before submitting the form.
- Final payments must be received in full, one month before the date of the wedding/event. Failure to do so may result in cancellation of the hire.
- We always recommend viewing our vehicles before making a booking. However, we do reserve the right to make changes, updates and generally maintain the vehicles. Therefore our vehicles may look slightly different on the wedding/event date than they did during your initial visit.
- All quotations are based on 3 hours of hire. If you would like us to stay for longer, we are more than happy to do so, however please state this at the time of booking. If we are asked to stay longer on the date of the wedding/event, we have the right to charge an additional fee of £80 per hour.
- Cancellations can be made up to one month before the date of the wedding/event in order to receive a refund. Please note that all deposits are non-refundable. In the circumstances of a cancellation, you must allow 30 days to receive your refund.
- We reserve the right to charge the hirer a minimum of £100 for any breakages or spillages incurred to the vehicle(s) whilst under hire. In the event of major body/paint damage to the vehicle due to negligence by the hirer or a member of their party, the hirer is liable for all repairs. Repairs will be carried out at a garage of our choice.
- We make every effort to maintain our vehicles to the highest standard possible. However our vehicles are old! So please be aware that Volkswagens can have a mind of their own therefore...
  - The Volkswagen Wedding Co. is unable to take responsibility for unforeseen circumstances or conditions which may result in delay or change of vehicle. These conditions include but are not limited to; adverse weather conditions, mechanical/electrical breakdown, restricted access, road closures etc.
  - If one of our vehicles breaks down during hire, we will try our best to repair the vehicle so that the journey can continue. If this is not possible we will provide an alternative VW to continue the journey - if the hirer is not happy to travel in the alternative vehicle we will offer a refund.
- We operate a strict no smoking policy in all of our vehicles at all times. We are happy for brides/grooms to consume light snacks/beverages during transport hire. (We cannot take responsibility for any spillages/damage to clothing if you choose to do this.) Food and drink is strictly prohibited in Herman during photobooth hire.
- We are not willing to exceed the maximum number of passengers in any vehicles as this will void our insurance. Victoria (6), Herman (6), Rosie (3). Maximums are also dependant on size of passengers and size of bride/bridemaids dresses.
- Due to the ages of our vehicles, please be aware that Herman & Victoria do not have seatbelts fitted in the rear seats as it is not a legal requirement. Therefore we are unable to fit child seats of any kind.
- We will accept no responsibility for any loss or damage to personal property/luggage/clothing whilst hiring our vehicles.
- We may take photographs on the wedding/event day of our vehicles in use. We may use these images on our website or social media for advertising. If you would prefer us not to take pictures, we understand, but you must advise us at the time of booking.
- The Volkswagen Wedding Co. reserves the right to refuse entry to our vehicles. We ask you to respect our vehicles and behave in an appropriate manner whilst using our services. We also reserve the right to cancel a booking.
- It is your responsibility to get permission from the venue and check that there is space for the Photobooth Campervan to be set-up. No refund will be made in the event that we arrive and there is no area for us to set up.
- During the hire of our photobooth, we may be required to change paper/attend to technical difficulties - we will temporarily close the photobooth to your guests and resume once the issue is fixed. This will not affect your hire time.

**PLEASE NOTE THAT BY MAKING A BOOKING AND PAYING THE DEPOSIT  
YOU ARE IN TURN AGREEING TO OUR TERMS AND CONDITIONS.**

